# **ETSON DORIVAL**

Atlanta, GA 30033 (786) 314-2013 Portfolio LinkedIn GitHub

# **CAREER SUMMARY**

Results-driven Software Engineer with a solid foundation in software development, data analysis, and project management. Proven ability to solve complex problems and enhance performance through innovative engineering solutions. Adept at collaborating with teams, learning new technologies quickly, and delivering high-quality software solutions.

# **PROFESSIONAL EXPERIENCE**

# **MORGAN STANLEY**

# **Software-Developer intern**

July 2024 - present

- Assist in the ongoing analysis and reconciliation of transactional data across multiple accounts, developing and
  implementing methods to identify and resolve discrepancies by comparing data sets, and addressing changes in
  transaction statuses, which helps the company effectively track each transaction and ensures accurate monitoring
  of money transfers between accounts.
- Collaborate with team members to apply engineering principles, improve data accuracy, and streamline financial processes.

#### FLORIDA HEALTH DEPARTMENT

Remote

Webmaster

Nov. 2023 – July 2024

- Spearhead the redesign and implementation of Marion and Citrus County Department of Health website and SharePoint intranet website utilizing (HTML5, CSS3, JavaScript, SharePoint, Cascade). Due to that 30 % improvement in site responsiveness and 20 % in user engagement.
- Ensure ADA accessibility compliance using site-improve and lighthouse, reducing issues by 25 %, and streamlined user support as the primary contact. Resulted in 15 % reduction in issue resolution time.
- Collaborate with senior IT staff and technical support specialists, providing targeted helpdesk service to address issues and restore capabilities for 200+ users.

FREELANCE Remote

Web developer Aug. 2022 - Jan. 2023

- Designed and developed custom web applications for diverse small and medium-sized businesses using HTML5, CSS3,
   JavaScript, and WordPress, incorporating SEO strategies and social media integration
- Collaborated with clients to understand their business needs and provided consulting on SEO and social media strategies, leading to improved online presence and user engagement for clients.
- Managed multiple projects simultaneously, ensuring timely delivery and meeting client expectations within budget constraints.

#### UNIVERSITY OF FLORIDA

Gainesville, FL

#### **Data Preparation and Control Operator**

May 2015 - July 2016

- Successfully entered student financial data, including financial aid, resulting in a 98% accuracy rate and ensuring compliance with regulatory requirements.
- Contributed directly to product development initiatives, resulting in a 20% increase in user satisfaction and a 15% reduction in customer support tickets, ultimately delivering optimal experiences for end users.
- Consistently aimed to optimize performance and functionality of dashboards, resulting in a 25% improvement in data processing efficiency and a 30% increase in user engagement.

## **EDUCATION & TRAINING**

YEAR UP Atlanta, Georgia

## Application Development Training (virtual)

Feb. 2024 - July 2024

- Year Up is an intensive career development program with 250 corporate partners with 250 corporate, college-level courses, professional training, and a six-month internship.
- Completed coursework in Excel, Business Writing, Public Speaking, and Professional Skills with specialized training in Application Development.

UNIVERSITY OF FLORIDA Gainesville, FL

Completed coursework in French and Francophone and intro to computer science with Java

2014-2017

## **TECHNICAL SKILLS**

Skilled in HTML5, Css3, JavaScript, WordPress, Python, Jira, Git, MS SharePoint,

# **VOLUNTEER EXPERIENCE**

**REFUGEE HEALTH** Remote

Translator Oct. 2023 - July 2024

Contributed to quality programs on behalf of organization with mission of serving low-income clients from Haiti.

**IGNITING DREAMS INC** Gainesville, FL

Coding instructor Jan. 20219 – Jan 2022

Contributed to quality programs on behalf of organization with mission of serving youth from disadvantaged backgrounds.

#### CERTIFICATIONS

Jan. 2024 LINKEDIN-Learning GitHub

INTRODUCTION TO HTML5-Course Certificate Jan. 2024

Jan 2024

Hacker Rank Java(basic) Certificate

April 2024 Interactivity with JavaScript and jQuery – Course Certificate